

SIXTEEN BITS - ISSN 0817-0991

July 2003

PC Users Group: ABN 94 130 344 129

SIXTEEN BITS is published by the PC Users Group (ACT) Inc.

**PCUG Main Meeting:
Monday 28th July 7.30pm Manning Clarke Theatre 3**

"Fending off the nasties"

This will be a general information and Q&A night presented by PCUG members, including but not restricted to: Anti-Spam, Firewalls, Anti-Spy , Anti-Virus software, Software AVG etc.

A great opportunity to get an answer to those questions you have!

All welcome.

Register Now for Broadband

"Broadband \$25 (incl GST) for either one month or 400MB download which ever comes first. Minimum payment \$50."



Thanks to John Saxon, you can view the PCUG connection Procedures:

<http://www.pcug.org.au/~jsaxon/pc/pcug/index.htm>

Here are some procedures for setting up various operating systems to connect to the Canberra PC User's Group Internet system. The procedures include both dial-up (Modem) systems or Broadband (Via TransACT). ADSL is not covered. Each procedure is complete for easy printing. Procedure for Modem Installation and other items can be found in the trouble shooting procedures.

**TIP dial-up
6162 6500**

Committee Meetings

Monday	11 August
Monday	8 September
Monday	13 October
Monday	10 November
Monday	8 December

Committee meetings are always held at the PC Users Group (ACT) Centre, Northpoint Plaza, Belconnen.

All members welcomed

New Members Night 7:30

Date	Committee members on Duty
04/08/03	Graeme Evans Lance Green
01/09/03	Eleanor Rayment Noel Matthews

New Members Night are always held at the PC Users Group (ACT) Centre, Northpoint Plaza, Belconnen.

All members welcomed

Message from the Staffers Coordinator
Eleanor Rayment:

On behalf of PCUG, I would like to thank all the Staffers who have helped me during 2003.

Tel: 6258 5375 Email: eleanorr@pcug.org.au

Eleanor Rayment

Thank you Sixteen Bits Stuffing Team for 2003

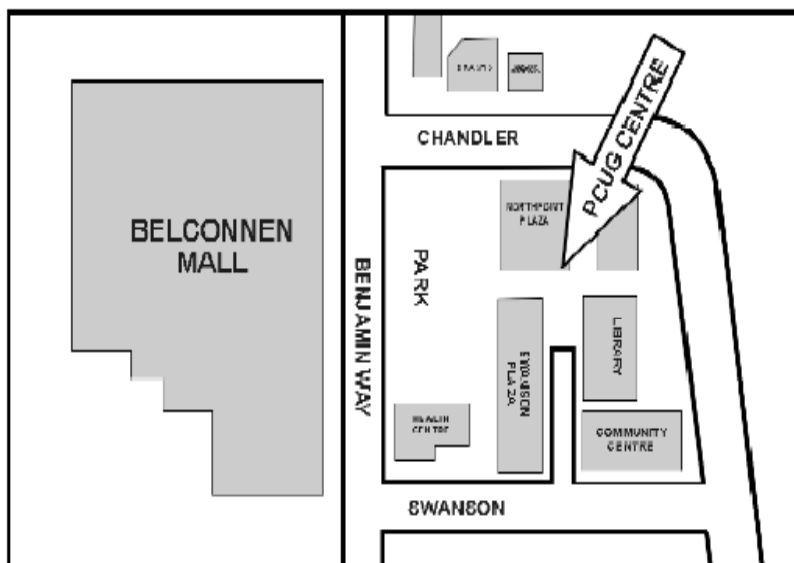
George Adamson	John Alias
Wendy Anderson	Bruce Black
Doug Blake	Jeff Colwell
Owen Cook	Petra Dwyer
John Elias	Chris & Jim Fogg
Ken Ford	Ruffas Garcia
John Hempenstal	Vernon Kronenberg
Ian Lester	Joy & John McInerney
Anne Meade	Pearl Moyseyenko
Bill Parish	Eleanor Rayment
Peter Roberts	Keith Sayers
Graeme Taylor	Gordon Urquhart
Marion van Wely	

PC USERS GROUP (ACT) Inc.
<http://www.pcug.org.au>

Main phone number: (02) 6253 4911
(answering machine when Centre unattended) Fax number: (02) 6253 4922
Email: pcug@pcug.org.au

Postal address
P.O. Box 42 Belconnen ACT 2616

Executive Secretary: Madeline Mould
Email: pcug.execsec@pcug.org.au



PC Users Group Centre
Northpoint Plaza, Belconnen
Opening Hours: Monday, Wednesday and Friday 10 am-2 pm Saturdays and Sundays 9 am-5 pm (closed long weekend)

TENTATIVE PROGRAM Monthly Meetings: Time: 7.30 pm			
Monday	28 July	MCC T3	
Monday	25 August	MCC T3	
Monday	29 September	Haydon-Allen Lecture Theatre Tank	ANNUAL GENERAL MEETING
Monday	27 October	MCC	
Sunday	23 November	(tentative date)	PCUG Christmas Party

SIGS- Special Interest Groups			
Coffee & Chat (North)	PCUG Centre Belconnen	10:00am 11:30am Alternate Tuesdays	
Bytes	6pm Asian Bistro ANU Union	PCUG Meeting nights	Andrew Freeman 6258 7411 afreeman@pcug.org.au
Computers & Vegetarianism	Meets with Bytes SIG	PCUG Meeting nights	Andrew Freeman 6258 7411 afreeman@pcug.org.au
Investment	PCUG Centre Belconnen	7:30pm 4th Tuesday	Roger Penhale 6290 0807
Internet Daytime Demo & Discussion	PCUG Centre Belconnen	10:00 am- Noon Every second Thursday	Allan Mikkelsen Amikkels@pcug.org.au
Linux User Group	Room N101 Computer Science Dept. ANU	7:00pm 4th Thursday	StephenRothwell@can b.auug.org.au
Linux Learners	?	10 until 12 Every second Thursday	Allan Mikkelsen Amikkels@pcug.org.au
Evening Internet	PCUG Centre Belconnen	7:00 pm Last Tuesday	Marion van Wely 6258 8750
Coffee & Chat 2& 3 (Southside)	Irish Club Weston	(2) 10:00-11:30 (3) 1:30-3:30 Alternate Tuesday	Gloria Robbins Grobbins@pcug.org.au

FOR ALL ENQUIRIES AND PAYMENTS

regarding broadband, dial-up and other PC Users Group (ACT) services

Please contact THE PC USERS GROUP (ACT) Inc.

Telephone: 02- 6253 4911

Email: pcug.execsec@pcug.org.au

<http://www.pcug.org.au/pcug/>

TransACT Communications does not handle any TIP accounts nor PCUG memberships.

2002/03 COMMITTEE

To reach all Committee members via email: pcug.committee@pcug.org.au

President David Lewis	pcug.vp@pcug.org.au	Tel: 6226 8811 Mob: 0417 708811
Treasurer & Public Officer Noel Matthews	nomatthe@pcug.org.au	Tel: 02 6257 1962
Secretary David Gray	pcug.secretary@pcug.org.au	Tel: 6231 5257
Vice President Lance Green	lwgreen@pcug.org.au	Tel: 6288 1913
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Eleanor Rayment	eleanorr@pcug.org.au	Tel: 6258 5375
Keith Sayers	kmsayers@pcug.org.au	Tel: 6258 6238

Presidents Report

At the most recent meeting of the Committee it was noted that Anne Greiner had resigned as Editor of Sixteen Bits after many years of very hard work and significant contribution to the ethos and philosophy of the PCUG. The Committee thanked her for her considerable contribution over the years and wished her best for the future. We are now looking for a new editor for the on-line edition and suggestions of yourself or others are most welcome. We wish to establish a team to produce the on-line edition and we anticipate starting with a small edition in the first instance and then building up.

Previous members of the production team are most welcome and will be approached in due course. We wish to publish both the magazine and thenewsletter on a regular basis and all help is welcome. Please direct any enquiries and questions to me in the first instance (email dl@pcug.org.au or phone a.h. 6226 8811). On other matters, please remember that nominations for the Committee close this Friday and nominations are most welcome. We are looking at introducing more options for electronic payments in the near future and hope to bring you news of the arrangements soon. More volunteers are wanted, especially weekend staffers for the Centre. Please email Eleanor (see the Committee list for contact details) if you are prepared to help in any area."

TRAINING

September 2003

Date	Course Code	Course	Time	Comments
Saturday 6	7	Introduction to the Internet-Email, Newsgroups and the Web Henk ten Brummelaar	9:00 to 15:30	Designed for persons new to the Internet, you will need to be familiar with windows and the mouse.
Saturday 13	8	Getting to know Linux Rod Peters	9:00 to 15:30	KDE GUI interface KDE file management (could include interchange of files between Windows and Linux on the same PC) Firewall a web browser (I'm inclined to teach Konqueror, since it is also the file manager and help-viewer) Netscape or Opera are possible additions. an e-mail client Open Office Linux - General Advantages, Disadvantages & Hardware pre-requisites (preliminary discussion only, including partitioning disks) Prerequisites: Knowledge of Windows, computing operating systems
Saturday 20	5	MS Word Henk ten Brummelaar	9:00 to 15:30	Introductory course (but you should be familiar with Windows 95+)
Saturday 27	6	Excel Henk ten Brummelaar	9:00 to 15:30	Introductory course (but you should be familiar with Windows 95+)

October 2003

Date	Course Code	Course	Time	Comments
Saturday 4	9	Powerpoint Henk ten Brummelaar	9:00 to 15:30	Introductory course (but you should be familiar with Windows 95+)

All full day courses cost \$44.00 for PCUG members.

TRAINING COORDINATOR: Terry Giesecke

Email: terryg@pcug.org.au Tel: 6254 2896 (9 am-9 pm)

VENUE: PC Users Group Centre, Northpoint Plaza, Belconnen

BOOKINGS: contact Madeline on 6253 4911 or email at pcug.execsec@pcug.org.au

ISSC Report

PCUG TIP Announces Availability of Email Aliases for Paid Service Users

PCUG announced last month that, effective immediately, TIP users with Full and Broadband Access accounts (paid services) are entitled to apply for and use up to five email aliases in addition to their existing email address.

Email aliases are additional email addresses which will be seen by outsiders as a different email address, but all emails addressed to that address will in fact be directed to the TIP User's primary email address. However as the TO address in the email will remain as addressed, Users can use the filter function in the email client to direct each alias to a different folder. No additional mailbox quotas are associated with email aliases.

Email aliases may only be applied for by the person who has a Full Service Dial-up or Broadband account with TIP. Aliases are only to be used for the account holder and members of his/her immediate household for personal (non-commercial) use. The TIP Postmaster may reject any application for an email alias that is not in accordance with policy.

Application for, and use of, these email aliases must be in accordance with the "TIP Policy for email aliases", which is published on the TIP web server at:

<<http://www.tip.net.au/policy/email-aliases.html>>

Full and Broadband Access account holders who wish to apply for email aliases should familiarise themselves with the policy for their use, and many then apply using the form at:

<<http://www.tip.net.au/cgi-bin/email-aliases.cgi>>

Internet Service Sub-Committee

RENEWING YOUR PCUG MEMBERSHIP TIP OR BROADBAND

Members are reminded that they must provide both their username (first part of e-mail address) and membership number when they renew membership for TIP or Broadband.

PCUG membership renewal in particular does require your number as there are quite a few people who not only have the same surname but also the same first name.

The preferred means of renewing TIP OR Broadband is through the secure web site at <<https://www.tip.net.au/pcug/subs.cgi>>. The preferred means of renewing your PCUG membership is through the secure web site at <https://www.tip.net.au/pcug/renew.htm>.

Note that your credit card details are safe when you use these sites.

Please check all details before you submit the payment including the card expiry date.

However if you must renew by mail or telephone, it is essential that you correctly identify yourself with both username and PCUG membership number.

Members who fail to provide correct information may find that their payments have not been credited to them or that their renewal is withheld until details can be checked.

Please ensure that all details regarding your membership is up-to-date. Each month we have approximately twenty magazines returned because the addressee no longer lives at the address on the label that has been produced from the database. With the cost of postage on the rise your assistance is sought in this matter.

E-mail pcug.execsec@pcug.org.au with changes to address or phone numbers.

Help us to keep you up to date.

SPAM

(not to be confused with PREM, MOR, or TANG)

I have been somewhat slow to complete this article because every time I thought that I had finished it some new and fascinating piece of information appeared. However, if you do not feel troubled about Spam you may wish to skip the main text and go directly to the final parts which list recent newspaper extracts and web pages.

Spam has attracted much interest lately and several members have asked questions but especially " what is PCUG doing about it?" A friend of mine in USA has abandoned his e-mail service because Spam wastes so much of his time. My daughter, also in USA , complains about the unwanted and objectionable messages which she receives through Hot-Mail. For me my only complaint is a friendly gentleman in Nigeria who occasionally asks me to send him my bank address and number so that he can send me some money surplus to his present requirement. Needless to say, I have not acknowledged his kind offer

The Internet, which offers so much to assist world wide communication, is being damaged by the growth of Spam. Some argue that this is simply like the junk mail which appears in our letter boxes and, as such, is an equally legitimate form of advertising. In fact it is far more intrusive because so many messages can be sent simultaneously. The odd junk letter in your mailbox is quickly dropped into the garbage bin but spam may arrive in bucket loads and much time is wasted in identifying the unwanted messages and deleting them. It has the capability to severely clog the communication systems of the world.

What can we do?

There are several steps that we as users can take to reduce the impact of Spam on us.

- Ø Firstly, when you receive spam never answer it even to ask to be deleted from the mailing list. That only tells the sender that it has found a valid address which can be passed to others.
- Ø Secondly, be extremely carefully to send your e-mail address only to secure sites on the web. Other sites may be subject to interception by hackers who can record your address.
- Ø Thirdly, install a firewall. There are many hackers who attempt to infiltrate other computers for their own purposes.
- Ø Fourthly, install your own filter system such as Mailwasher. This lets you create a black list whilst still letting your friends mail through. It will let you sight, without reading in full, any message of doubtful quality.
- Ø Lastly, Google is ,always, your friend and a simple question "anti spam" will yield a host of valuable advice. Some references from this source are given below.

What can PCUG do?

Other than educate members about spam, there is very little that the Group can do. However, TIP operates a vigorous anti-spam regime on external blacklist sites which are checked before e-mail is accepted. There are also several checks internal to TIP to reject known spam sources. Both these methods are constantly tuned by TIP admins.

What is happening elsewhere?

Many authorities around the world have become very concerned at the damage being caused by Spam and various cures are being tried. The Sydney Morning Herald of 21 April reported on a "Concerted effort to beat spam". This included

- Ø The Australian Internet Industries Association has started its own anti-spam campaign.
- Ø Tel-Net Media says its Anti-spam Sheriff provides organisations with server based filtering.
- Ø Hotmail/Ninesman offers four anti-spam filtering products to people with Hot-mail accounts.

However, all of these have some limitations and may isolate you from messages which you really wish to receive. As quickly as providers find cures for spam, the senders will be working to overcome them.

A more stringent approach is being adopted by some governments in the USA by imposing fines and other penalties on those responsible,. The difficulty will, of course, be to actually identify the offenders and to impose the penalty.

Some recent extracts

A few references from newspapers during the last four months are listed below.

Weekend Australian Magazine 15/3/03 p15

"You Can Have Spam". An extensive discussion of the issue and a range of treatments

Sydney Morning Herald 21/4/03

"Concerted effort to beat spam ". Claims 40% of e-mail now spam: Australian Internet Industry Association has started its own anti-spam campaign

Canberra Times 10/3/03 page 16.

"Some novel ways to tackle spam". An article by George Cho (george,cho@canberra.edu.au) Describes several

ways. He lectures on business on business & information systems law at UC.

Canberra Times 19/5/03

"Free anti-spam software offers extended." AIIA which includes AOL is extending its free trials of anti spam filter programs for 3 months.

Canberra Times 19/5/03

"Victims of spam slow to learn." Survey by Symantec shows that although more users were aware of spam fighting technology they acted inappropriately by asking spammers to delete their names.

Canberra Times 26/5/03 page 14

"ACCC joins world bid to kill spam." Australian Competition Consumer Commission has joined other countries to put a stranglehold on the sources of spam.

Canberra Times 12/6/03 page 15

"Junk mail threat to world web." Describes the impact of spam and asks whether it can be kept at bay.

Canberra Times 16/6/03 page 13

"New code expected to stem spam." Australian Communication Authority won power to enforce a code of practice which promises to reduce greatly the flood of spam, It requires senders not to send messages to people unless they have their explicit approval.

Canberra Times 30/6/03

"Spam: now Gates is getting really narked ." Microsoft has taken legal action against 15 spammers for sending 2billion unsolicited messages to Microsoft addresses,

"Banks ask help to combat e-crime". (Not directly spam but a closely related issue)

Some web sites and useful references

Web sites

Google Type in "anti spam" and you will be offered 1.4 million sites! Using advanced search with some limitations eg to the last 12 months will reduce that number to a modest 2000+.

Tucows.com will offer you some 20 anti spam products many of which are share ware.

http://zephyr.unr.edu/spring_03_pages/publish030503/reuss_spam3.html give Spam: an insidious plague and describes Cloudmark's Spam Net1 which is a centralised facility collecting spam messages which can hen be isolated and put in a user's spam box. It also mentions Mailwasher and McAfee's Spamkiller as useful filters. It includes related links mostly of US origin.

Volcane at http://www.volcano.net/how_to_fight_spam/fightspam_pg5.htm gives links to anti-spam sites and mentions Cauce.org which lobbies legislators and advocates responsible internet commerce including spam.net.abuse which provides information and resources dealing with spam spamlaws.com a directory of enacted and pending leguslation spamcop.net who is spamming and their ISP
Google Anti-Spam. Directory with products and services

Some articles on the net

I am indebted to Noel Matthews for the following list.

"Spam in the dock" *The Economist* 19/6/03 Describes the nature of the problem, actions of ISPs to counter it and legislation.

See http://www.economist.com/agenda/displayStory.cfm?story_id=1858117

However if this is too laborious to type simply go to the Economist page then use the archive to find the article.

"Unsuspecting Computer Users Relay Spam" 20/5/03 Describes how hackers can penetrate other computers and use them to promulgate spam; this occurs because the users have not set up proper security software to prevent their machines being accessed

See. www.nytimes.com home page, click on Archives and use the search engine to take you to Saul Hansell on May 20 2003

"Behind the junk mail scenes" 19/5/03 Describes how a user was tricked into forwarding some junk mail
See Woodys watch at www.woodyswatch.com/wowmm/ go to Woodys Office then use the search engine to ge the article "Behind the junk mail" on May 19 2003

Thanks to Paul Free for this article on SPAM.

PCUG Centre Upgrade

PCUG Centre Internet Connection Upgraded

PCUG has now upgraded the internet connection from the PCUG Centre in Northpoint Plaza, Belconnen. The new internet connection is now a 512/128K ADSL service. Members who wish to use the facilities at the Centre will experience a much enhanced internet service.

Centre LAN Manager

Request for Help

Volunteers Wanted for Upgrade of PCUG and TIP Web Sites

The Internet Services Sub-Committee intends to overhaul both the TIP and PCUG websites. Both in appearance and content the web sites need significant updating.

The ISSC invites any member who has the ability to volunteer some time to assemble all the information currently in the web sites, check it for correctness and to arrange for it to be updated as necessary. There is also a need to collect together all the scattered "help" material and CGI scripts that are used (for example Owen's CGI stuff and John Saxon's connection guides) and collate it in one place under the "users helping users" banner. The "help" material needs to be updated to give assistance with all versions of Windows and at least the most common email and browser programs.

The ISSC would expect to work closely with the volunteer as the task progresses. We would hope that other members would assist in the development of updated material in the areas in which they have knowledge. The volunteer who accept this task will be given free access to TIP dial-up for one year or TIP Broadband for six months.

Once the content of the two web sites is updated we will be looking for a volunteer to work with us on an updated and modernised presentation of the two web sites. We now invite members who have the expertise in web site design to volunteer to assist us in designing and implementing new PCUG and TIP web sites.

Members who are able to assist us should please contact the ISSC on email <issc@tip.net.au>

Internet Service Sub-Committee

Annual General Meeting

Notice is hereby given that the Annual General Meeting of the PC Users Group (ACT) Inc will be held on Monday, 29 September 2003 in the Haydon-Allen Lecture Theatre, The Tank (Building 23, Map Reference F3) Australian National University, Acton,

commencing at 7.30 pm.

Agenda

1. Apologies
2. Minutes of previous Annual General Meeting
3. Reports
4. Presentation of Accounts
5. Appointment of Auditor
6. Election of Returning Officer
7. Election of Committee for 2003-2004
 - (a) Office Bearers
 - (b) General Committee
8. Amendment of the PCUG Constitution
9. Close.

David Gray
Secretary, PC Users Group (ACT) Inc.

Committee Nominations

On 29 September next, financial members attending the Annual General Meeting of the PC Users Group (ACT) Inc will elect a new Committee to lead your Group for the ensuing year

Nominations are now called for your 2003-2004 Committee.

Under the Rules of the Group (which are available for perusal at the PCUG Centre during normal opening hours, or on our web site), the Committee consists of four office bearers and up to ten ordinary members, together with the Immediate Past President.

The office bearers are.

- **President**
- **Vice President**
- **Treasurer**
- **Secretary**

A member may nominate for more than one position. Election of office bearers will be in the order shown in this Notice, followed by election of the ordinary committee members. If elected to one position, a member will not be eligible to be elected to any other.

Persons who have nominated for an office bearer position may also wish to consider being nominated for an ordinary committee member position in the event that they are not elected to an office bearer position.

Nominations need not be on the form provided in this newsletter, but all names, relevant membership numbers and the position nominated for must be clear and legible.

Members may nominate themselves as long as another member seconds the nomination. Nominator, seconder and nominee must be financial members of the PC Users Group (ACT) Inc.

Candidates should bear in mind the large commitment of time and talent involved in being a committee member, and are strongly urged to provide profiles for publication in this newsletter. This will enable the membership, prior to the Annual General Meeting, to give serious regard to the nominations received. A candidate's profile should ideally accompany the nomination, and in any case must reach the Editor by the deadline for the September issue of the Newsletter

Nominations for committee positions must be received in writing on or before Friday, 25 July 2003 by
The Secretary
PC Users Group (ACT) Inc
PO Box 42
BELCONNEN ACT 2616

Committee Nomination Form is on the Next page of this newsletter

COMMITTEE NOMINATION FORM 2003-2004

NOMINATIONS CLOSE: Midnight Friday July 25, 2003

NOMINATED:

I, _____, a financial member of the PC Users Group (ACT) inc, hereby
nominate:
(PRINT full name)

_____ for the position of

(PRINT full name of nominee)

Signed: _____ Membership No: _____ Date: ____/____/____

SECONDED:

I, _____ a financial member of the PC Users Group (ACT) inc, second the
above
(PRINT full name)
nomination:

Signed: _____ Membership No: _____ Date: ____/____/____
(Signature of seconder)

ACCEPTED:

I, _____, a financial member of the PC Users Group (ACT) inc, accept the
above
(PRINT full name)
nomination:

Signed: _____ Membership No: _____ Date: ____/____/____
(Signature of nominee)

Rules for Nomination

1. All nominations must have written consent of the nominee who can nominate themselves.
2. All nominations must be received at the PCUG centre by Midnight on Friday July 25, 2003.
3. Nominations can be delivered personally or faxed (6253 4922) to the PC Users Group Centre which is located in Northpoint Plaza, Chandler Street, Belconnen.
4. Nominations can be mailed to PCUG at PO Box 42, Belconnen ACT 2616.

Note: Mail should be posted with sufficient time to ensure it arrives at the mail box on or before 25th July 2003.

EVENTS FOR AUGUST

Thu 31	July		
Fri 1	Centre open		10 to 2pm
Sat 2	Centre open		9 to 5pm
Sun 3	Centre open		9 to 5pm
	Internet clinic	Centre	11.30 to 1pm
Mon 4	Centre open		10 to 2pm
	New members night	Centre	7.30pm
Tue 5	Coffee& chat (north)	Centre	9.30 to noon
Wed 6	Centre open		10 to 2pm
Thu 7	Linux learners	Centre	10 to noon
Fri 8	Centre open		10 to 2pm
Sat 9	Centre open		9 to 5pm
Sun 10	Centre open		9 to 5pm
Mon 11	Centre open		10 to 2pm
	Committee meeting	Centre	7pm
Tues12	Coffee & chat (south)	Irish Club	9.30 to noon
	Computer basics	Weston	1.30 to 3,30
Wed13	Centre open		10 to 2pm
Thu 14	Internet (day)	Centre	10 to noon
Fri 15	Centre open		10 to 2pm
Sat 16	Centre open		9 to 5pm
Sun 17	Centre open		9 to 5pm
Mon 18	Centre open		10 to 2pm
Tues 19	Coffee & chat (north)	Centre	9.30 to noon
Wed 20	Centre open		10 to 2pm
Thu 21	Linux learners	Centre	10 to noon
Fri 22	Centre open		10 to 2pm
Sat 23	Centre open		9 to 5pm
Sun 24	Centre open		9 to 5pm
Mon 25	Centre open		10 to 2pm
	Main Meeting	Manning Clark Theatre	7.30pm
	Bytes SIG	Asian Bistro ANU Union	6pm
	Computers & vegetarianism	with above	
Tue 26	Coffee & chat (south)	Irish Club	9.30 to noon
	Computer basics	Weston	1.30 to 3.30
	Internet (night)	Centre	7.30pm
Wed 27	Centre open		10 to 2pm
Thu 28	Internet (day)	Centre	10 to noon
	Investment	Centre	7.30pm
	Linux SIG	Room 101 Computer Science Dept ANU	7pm
Fri 29	Centre open		10 to 2pm
Sat 30	Centre open		9 to 5pm
Sun 31	Centre open		9 to 5pm
Mon 1	Sept		