# **TRAINING**

**PCUG** aims to meet the needs and interests of members regardless of skill levels. Members may participate in our training sessions, workshops, product presentations, or on-going Special Interest Groups.

The most popular sessions are those related to beginners using PCs, laptops, tablets, or related technology.

Hands-on sessions are held in – Room 35, Level 2A, Grant Cameron Community Centre, 27 Mulley Street, Holder, ACT.



Fees for such sessions are usually minimal. The current schedule of sessions may be seen at: <a href="https://www.pcug.org.au/wp/a-bit-about-us/pcug-centre/training/">www.pcug.org.au/wp/a-bit-about-us/pcug-centre/training/</a>



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# PC Users Group (ACT)

SHARING, LEARNING & ENJOYING
THE COMPUTER EXPERIENCE



MEMBERSHIPS FOR INDIVIDUALS & HOUSEHOLDS.

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Information Sharing & Social Activity via the Web or face-to-face.

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SPECIAL INTEREST GROUPS, TRAINING, WORKSHOPS & PRESENTATIONS.

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USERS HELPING USERS

#### **ABOUT US**

PCUG is an incorporated, not-for-profit volunteer organisation. Our members share interests in the use of personal computers, other digital devices, and the Internet. PCUG's website <a href="www.pcug.org.au">www.pcug.org.au</a> provides an overview of our current activities and services.

Our motto is 'Users Helping Users'.

Members enjoy a variety of **Special Interest Groups** (SIGs) and training opportunities that are conducted as information sharing sessions, discussion groups (face-to-face or email), presentations, workshops, or tuition. The sessions are conducted at various well-equipped locations.

Members may tap into **technical support** via our website, email support, phone support, SIGs, or even a home visit (subject to the availability of volunteers).

**Membership** is available to individuals and households.

# SPECIAL INTEREST GROUPS (SIGs)

Groups of members meet and socialize in locations of their own choice. These informal gatherings have a 'users helping users' approach to problem solving. Full details of current SIGs are available on the PCUG website. Popular groups include:

# Beginners' SIG

Everyday computer issues are discussed and/or demonstrated. Some sessions are theme based, such as 'Backups', 'Emailing', 'Basic Windows', 'Internet Searching', e.g. with Google. No question is too simple!

# Coffee & Chat (CnC)

This is a popular daytime SIG that has developed into a friendly and entertaining forum for discussions about technology developments and issues. Sessions are then followed up with open email discussions.

#### Investment SIG

This group has discussions, guest speakers and demonstrations on property investment, share trading, superannuation, portfolio management, technical analysis and related software packages.

#### Linux Learners' SIG

This SIG has demonstrations and discussions of procedures for operating a PC using totally free software, via the Linux operating system. It is suitable for beginner to intermediate users.

#### **PRESENTATIONS**

We invite members and guest speakers to existing SIGs or other events such as our 'Main Monthly Meetings' to talk on varied computer related topics such as:

- Computer security,
- Digital photography,
- Software (open-source and commercial),
- Operating systems,
- Tablets and similar devices, as well as
- Genealogy software.

A schedule is available on our website at - www.pcug.org.au/calendar/

# MONTHLY MEETINGS (not being held at present)

These evening meetings are held in various places in Canberra. Such gatherings offer an opportunity to hear experts on popular areas of technology, and to see products demonstrated: <a href="https://www.pcug.org.au/calendar">www.pcug.org.au/calendar</a>

#### COMMUNICATION

Our web information, calendar and electronic newsletters keep our members informed about PCUG activities, and items of interest.

Wikis, email lists, newsgroups and group activities provide forums for inter-action, information sharing and networking between members to host demonstrations, discussions, debates, seek advice, give feedback, and more . . .

#### **VOLUNTEER ORIENTATION**

All PCUG services are supported by our members **voluntarily**, based on available best efforts.

We aim to ensure that the member services as listed remain functional, but from time to time some SIGs or services may experience a period of unavailability.

The latest details are available on our website at <a href="https://www.pcug.org.au/calendar/">www.pcug.org.au/calendar/</a>

### FIND OUT MORE . . .

Phone us on 1800 728 853.

You can join PCUG using our website forms at: <a href="http://www.pcug.org.au/wp/a-bit-about-us/new-membership/">http://www.pcug.org.au/wp/a-bit-about-us/new-membership/</a>