

ABOUT US

Our motto is computer users helping users. We are an incorporated and not-for-profit volunteer organisation, with over 1,500 members helping each other to make the most of their computing.

WAYS WE HELP

We help members in many ways: we run a telephone help service, a range of Special Interest Groups (SIGs), training courses and workshops tailored for members, a number of email lists, and a Help newsgroup.

If you still cannot fix your problem, then we can arrange for a 'HIT' (Home Internet Team) person to visit you at a very reasonable fixed charge. As a member you can also bring your computer to the PCUG Centre on the first Saturday morning of the month for a free diagnosis.

We can advise members on buying a new computer, or on upgrading one. Use our advice to help protect yourself and your computer from computer viruses and other Internet nasties.

MAIN MONTHLY MEETING

We have speakers on topical computing subjects such as *Digital cameras*, *Combating computer viruses*, and *Genealogy and Family History*. The Main Meeting is usually the last Monday evening each month excluding December. Watch <http://www.pcug.org.au/mmm.htm> for the latest Main Meeting advice.

SPECIAL INTEREST GROUPS (SIGS)

- We hold the *Coffee & Chat* SIG each Tuesday morning, alternately on the northside and southside of Canberra. This is a friendly and informative forum for discussion and solution of computer problems and for exchange of computing news and views.
- The *Investment* SIG meets on the fourth Thursday evening each month.
- The *Digital image and audio* SIG meets on Tuesday afternoons each fortnight.
- One daytime and one evening *Internet* SIG hold their meetings monthly.
- The *Linux Learners* SIG meets on Thursday mornings every fortnight.
- The *Linux Users* SIG meets on the fourth Thursday evening each month.
- The *Networking* SIG meets on the first Wednesday evening each month.

PCUG INTERNET SERVICES

We operate the longest-established Internet Service Provider (ISP) in Canberra. Members subscribing to our ISP have never had to change their PCUG email address. Use an Internet browser to read and answer your email by Webmail wherever you travel.

When subscribing, members choose from reliable Internet connections:

- dial-up
- TransACT cable or ADSL
- PCUG ADSL.

Our Internet subscription includes:

- one email address and up to five aliases;
- an email inbox of up to 25 Mb;
- a member's web page area of 10 Mb.

PCUG can also host your organisation's web advertising or even your domain.

OTHER SERVICES TO MEMBERS

Sixteen Bits, our electronic newsletter, is published on our web and issued by email each month. It keeps members informed and up to date about PCUG activities, technical articles, advice on getting the best use of their computers, and reports on the ACT's computer markets.

Our own newsgroups and email lists are a forum for help, information exchange and debate:

- Help newsgroup
- Coffee and Chat newsgroup, as well as an email list server
- General newsgroup
- Digital image and audio email list
- Linux Learners email list

Computer workshops and training courses for members include:

- Digital photography
- Web authoring
- Networking

THE PCUG CENTRE

The PCUG Centre at Northpoint Plaza, Belconnen, has networked personal computers with MS Office and other programs for walk-up use by members, and as an alternative if a member's own computer is down. It also has a high-speed connection to the Internet for fast browsing, specialist machines for sound and video editing and photographic scanning, and a well-appointed training facility.

The PCUG Centre is open 7 days a week:

- at least 10 am to 2 pm weekdays
- Saturdays 9 am to 5 pm
- Sundays 10 am to 4 pm
(excluding public holidays and long weekends)

THE PCUG COMPUTER SKILLS CENTRE

The PCUG Computer Skills Centre is a computer training facility, with 12 networked PCs on individual student desks and a trainer's computer connected to an overhead projector and laser printer. All are maintained by a professional network manager.

This facility in the PCUG Centre is used for the training program for members. It is also available for outside hire at very reasonable rates.

SPECIALIST EQUIPMENT

Two specialised workstations for sound and video editing and for high resolution photographic scanning are set up in the PCUG Centre. Both are fast Pentium 4 computers with large, high resolution colour displays, large, fast hard disks, and DVD burners. Both are available for free to members who have been trained in their use. Pre-booking is advised.

The scanner has 3,200 x 6,400 spi optical resolution and the ability to scan colour negatives and slides in batches. The sound editing machine has an external Soundblaster Audigy 2 soundcard connected to an LP player and a cassette deck.

The video editing machine has Pinnacle Studio 9 software, a Firewire port for capturing digital video, and video, svideo and sound channels in and out.

MEMBERSHIP PRICES

- General membership is \$65 a year.
- Concession membership is \$50 a year with a Pension, Health Care or Full-time Student Card.
- Corporate membership is \$170 a year, with up to three nominees.
- Additional corporate nominees are \$65 each.

SO HOW ABOUT JOINING US?

Come and see us at the PCUG Centre, or contact us by phone, fax, mail, or email. See the front of this brochure for details.



**WHEN YOUR COMPUTER WON'T
TALK TO YOU, TALK TO US**

We are computer users helping users

*Get help to make the most out of your
computer. Help others to do the same.*

**PC Users Group (ACT) Inc.
Northpoint Plaza
Belconnen**

**PO Box 42
Belconnen, ACT 2616**

**Phone: (02) 6253 4911
Fax: (02) 6253 4922**

**Email: pcug.execsec@pcug.org.au
Home page: <http://www.pcug.org.au>**

ABN: 94 130 344 129